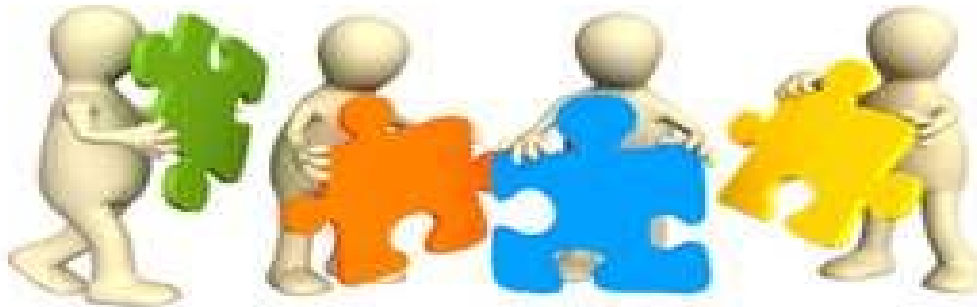




This Month: Inspection Readiness

TIPS TO STAY READY FOR "WELCOMED" VISITORS



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Ergo Solutions Newsletter

OSHA:RANDOM INSPECTIONS TO IMPROVE WORKPLACE SAFETY

OSHA's new National Emphasis Program for Programmed Inspections of Nursing and Residential Care Facilities has set forth policy and procedures for targeting and conducting programmed inspections for the nursing industry. The specific hazards being addressed include: ergonomic stressors in patient lifting; blood-borne pathogens; Tuberculosis; workplace violence; and slips, trips, and falls. The primary focus of this year's OSHA surveys is Musculoskeletal Disorder Risk Factors.

Skilled Nursing Facilities should prepare by reviewing policy and procedures/, record keeping and prevention, and education.

Questions to ask in your facility in preparation for OSHA visits:

Is there a system in effect for hazard identification and analysis?

Who has the responsibility and authority for compliance with this system?

How is resident mobility determined?

Who decides how to lift, transfer, or reposition residents?

Have all nurses and therapists been trained in the recognition of hazards associated with resident lifting, transferring and repositioning?

Have associates been trained to report injuries as soon as they occur?

**Preparing For
Inspections**

TIPS FOR INSPECTIONS

Prepare Your Team

Work Together to Achieve Goals

Set Targets

Monitor Quality Measures

Remain alert to new changes in policies and regulations

Develop Specialty Teams to problem solve dilemmas



TEAMWORK IS KEY!!!

Attention Therapists!!

**KNOW YOUR BILLING
MODIFIERS!!!**

Modifiers: 59 and KX

Every treating therapist should understand when to use these Medicare modifiers and what they mean.

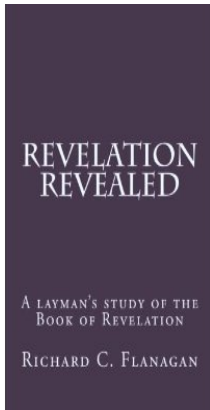
59 Modifiers are used to indicate **Distinct Procedural Services**. They are used to tell Medicare that each CPT code billed was a separate service. They are only needed when CPT codes are billed that Medicare considers similar (Visit cms.gov or contact your Director for the list). The documentation should demonstrate that distinct services were completed under each CPT code.

KX Modifiers are used with all CPT codes after a patient reaches their Medicare Part B Cap. This code signals to Medicare that the therapist knows the patient is over their cap and still deems the services medically necessary. The documentation should support services over and beyond the therapy cap (i.e., different documentation than the billable services under the therapy cap).

Our documentation and billing system applies these modifiers as they are appropriate. However, each professional who bills should understand what the modifiers mean and when they are appropriate. For more information or any questions, visit cms.gov or contact

Jeremy Furniss at jfurniss@goergorehab.com.

HOT TOPICS



NEW BOOK RELEASE !!!

REVELATION REVEALED

“A Layman’s Study of the Book of Revelation”

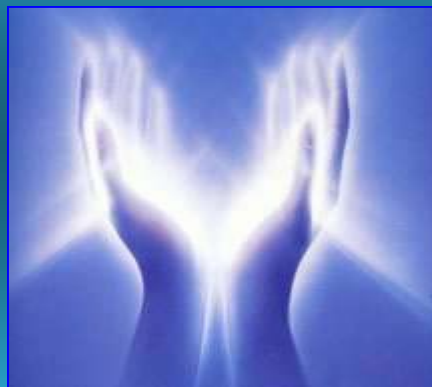
By Richard C. Flanagan

available online through [amazon.com](https://www.amazon.com)

**STODDARD BAPTIST THERAPISTS:
FOCUSING ON THE WHOLE PERSON**

SPIRITUALITY GROUP

Every Tuesday @ 9 am



Facilitated by Agatha Coates

020-434-020

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The solution to your rehab needs



**We're on the web
goergorehab.com**

The solution to your rehab needs

Ergo Solutions is an innovative, full-service company that specializes in rehabilitative management and consultative services. We are dedicated to providing the highest quality of therapy to every patient we serve, and at every level of care. Our first goal is to perform a professional and thorough evaluation of the patients injury or disability. We then work as a team to ensure the development of an accurate and beneficial plan of treatment.

As the largest rehabilitation outsourcing group in Washington, D.C., we expand the potential of rehab everywhere we go. Ergo Solutions is owned and operated by therapists with a diverse knowledge of the rehabilitation field. We are committed to providing high quality services with strict adherence to regulatory requirements.

WHEREVER YOU GO, GO ERGO™



ERGO SOLUTIONS

**Customer Friendly Rehabilitation
Company
Owned and Operated by Therapy
Professionals**



ergo
solutions



ERGO OccMed OUTPATIENT CLINIC

www.ergoocmed.com



FACILITY CORNER

GAIL JERNIGAN

ADMINISTRATOR: WASHINGTON NURSING FACILITY

Washington Nursing Facility is located in Washington, DC and holds a 4 out of 5 overall rating with CMS of the Dept of Health and Human Services. This score means that Washington Nursing Facility was rated above average overall based on health inspections, nursing home staffing and quality-measures between November 2011 and August 2012. In an interview, Gail Jernigan, the administrator of the 360 bed facility, discussed her facility's goals, initiatives, and the future of skilled nursing in the continuum of healthcare.

Gail Jernigan has served as administrator of WNF for over 27 years. Gail Jernigan sets the tone for healthcare in her region by orchestrating year after year solutions on how to handle tough mandates and stay afloat given demanding regulations that continue to cut funds even while demand for quality care increases. Gail is known as the "Mayor" of what has become the largest skilled nursing facility in Washington, D.C. When compared along with hospitals in the D.C. region, WNF is the second largest facility servicing patients, next to Washington Hospital Center.

Gail admits that her facility faces challenges being in the "Gray Coast" of D.C. vs. the "Gold Coast" (the upper NW region), where she believes clientele and resources are more readily available. She summed up her success in terms of keeping beds filled; she takes inspiration from the motto, "*Give me your Tired and Your Poor*"

With open arms to all incoming referrals, Gail and her team aggressively pursue and maintain an occupancy rate of 99.2 percent. Gail said that she is also willing to take on residents that may be considered challenging due to behavior and age. A third of the residents at WNF are under 55.

Gail said she has a great management team and stated that one cannot be excellent by surrounding him or herself with mediocre people. Gail stated that, looking towards the future, skilled nursing has to be able to withstand the needs of the industry. Gail likes to think outside the box and wishes to one day service pediatric population. Gail has been able to level the playing field as an administrator in the D.C. region compared to her "Gold Coast" associates. As far as Ergo Solutions is concerned, Washington Nursing Facility struck GOLD with Gail Jernigan.